



# FOND DU LAC LITERACY SERVICES

## 2022 Annual Newsletter



**"I am so thankful for the help of my tutor and the staff. The Hispanic community is very lucky to have Fond du Lac Literacy. They have a big heart and are there to help us with any problems we have."**

*Maria became a U.S. Citizen in August, 2022!*

### 2022 STATS

**95**

Tutors

**3,075**

Volunteer  
Hours

## MEETING THE CHALLENGE

*Note from Juana Montes-Hernandez, Literacy Coordinator*

As we move into 2023, we reflect on our 2022 accomplishments and look forward to how we can make more of an impact. In 2022, we celebrated our 40th anniversary of helping those with literacy challenges. With the increase in the English Language Learner population, we experienced a 40% increase in students. Our students collaboratively met over 250 goals, averaging at least 2 per student! 15 individuals attended the citizenship preparation classes with 5 becoming U.S. citizens in 2022 and 49 individuals attended our group English Language Learner classes. All participants used Citizenship Passing the Test series donated by National Book Fund Grant. We also offered drop-in services, such as translation services and assistance in completing applications and other one-time immediate needs. We conducted two Workplace Literacy programs – Lake Breeze Dairy in Malone and Eden Valders Stone in Eden. This program has improved workplace safety and communication between management and employees. Our goal is to expand this program in 2023. Other unique program offerings included an Immigration Seminar and two Legal Clinics, which featured prominent immigration attorneys giving their time to respond to questions and concerns in a one-on-one setting. During the pandemic, we found a need for Health and Digital Literacy and worked with Wisconsin Literacy and Fond du Lac area United Way on vaccine equity, focusing on the typically underserved areas and communities. We continue to offer COVID-19 education assistance to our Literacy Community. We are grateful for your continued support and proud of the accomplishments and successes our students have made!

*Attorneys at the immigration clinic offered free one-on-one sessions to address personal immigration situations.*



**139**

Learners

**131**

English  
Language

**8**

Basic Ed

**60**

Female

**79**

Male

To Empower Lives through Literacy, please donate toward our 2023 Campaign by going to our website: <https://fdlpl.org/fdlliteracy> or scan the QR Code



# IMPROVING LIVES THROUGH LITERACY

## Alberto's Story



Kevin & Alberto  
Tutor & Student  
(story below)

*"I was able to help a non-English speaking friend change his billing address at the electric company."*

Kevin & Alberto started tutoring several months ago. Like many other "Snow Bird" tutors, Kevin will be in Florida for the winter so they will continue their tutoring sessions remotely. Alberto has completed the Introduction book and is moving on to the next level. He has already been able to help a non-English-speaking friend to change his billing address with the electric company by calling the electric company for him. The woman answering his call even complimented him on how well he spoke English. Alberto was able to provide them with all the necessary information. He was very proud to be interpreting for his friend and of all his other accomplishments and so are we!

## Yi Hong's Story



Yi Hong & Sister Ruth,  
Student & Tutor  
(story below)

*"I can now have more conversations with my patrons and employees!"*

Yi Hong is a local business owner who moved to the US from China several years ago. To help her in the business world, she came to FDL Literacy Services with the goal of improving her communication skills in order to have more casual conversations with her patrons and employees. Yi Hong was matched with Sister Ruth and is now in our advanced English Language curriculum. The one-on-one lessons have helped her immensely by giving her the confidence to communicate much more effectively and easily.

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